

TIP SHEET

# 7 Methods to Streamline Caregiver Payroll



Wouldn't it be nice if caregiver payroll was as simple as cutting a check? The process is made more complicated in the home care sphere by fluctuating schedules, industry regulations, and the nuances of private in-home employment versus agency employment.

When administrators prepare their payroll documentation for submission, even the smallest errors can lead to compliance violations and costly penalties. This tip sheet aims to help home care teams avoid these pitfalls by tightening their payroll processes, reducing errors, and staying compliant with state and federal regulations. With all of these ducks in a row, you can ensure your caregivers are paid in full and on time, and that your operations are running more smoothly than ever.

# 1. Adopt Payroll Software Tailored to Caregivers

The average payroll platform designed for typical nine-to-five work isn't flexible enough for most home care agencies. Factors like frequent overtime, variable schedules, and multiple different pay rates require a deep level of customization, in addition to being in line with the most up-to-date compliance requirements.

Providers like AxisCare offer <u>payroll integrations</u> with other software partners. By connecting the two platforms together, the necessary <u>billing</u> data is fed directly from the home care software into the payroll system, which automatically ensures compliance with state and federal legislation. And while the information is being routed from one provider to another, the user can enjoy a seamless experience without swapping platforms.

# 2. Automate Time Tracking & Scheduling

Manual timesheets throw a wrench into the payroll management process. Caregivers may lose track of their paperwork, forget to log visit details, or accidentally mark down the wrong information amidst a flurry of responsibilities. It's also not possible to ensure these details are recorded in a unified way; caregivers may use their own style or methodology, making it difficult for administrators to transcribe.

Instead, <u>caregiver mobile apps</u> can connect directly to an agency's payroll platform, using automated time tracking systems like GPS clock-ins or <u>EVV</u> to record visit information. These tools create a standardized and impartial record of a caregiver's location throughout their shift, reducing the likelihood of disputes while improving payroll accuracy.



# 3. Ensure Payroll Compliance

Caregiver payroll is uniquely complicated because it is subject to federal, state, and sometimes local wage and hour regulations. Home care employers must navigate rules specific to caregiving staff, including minimum wage, overtime eligibility, and travel time between visits. Misclassifying employees, forgetting to include on-call hours, or failing to track service hours accurately can quickly lead to compliance issues and financial penalties.

The right payroll system will manage these checks and balances for you, prompting employees to enter all the necessary information and accommodating as many pay rates as necessary. A purpose-built platform will also keep track of regulatory standards —which can change frequently and with little notice—so your team never misses a beat.

# 4. Streamline Tax Filing & Reporting

Home care agencies are subject to several layers of tax obligations surrounding their caregivers. These include withholding and remitting federal and state income taxes, paying Social Security and Medicare (FICA) contributions, and covering federal and state unemployment insurance (FUTA and SUTA). If any of these taxes aren't filed or paid on time, agencies may be penalized financially or lose eligibility for certain tax credits.

The easiest way to manage these moving pieces is to automate tax withholding, calculate employer contributions, and file returns electronically using home care payroll software. Choosing a solution that integrates accounting functionalities can also centralize reporting, making it easier to reconcile accounts and generate year-end documentation like W-2s and 1099s.

# 5. Create Consistent Payroll Schedules

Caregiver schedules are variable by nature, which means consistency is even more important in other areas of payroll management. When paydays are regular and predictable, caregivers can better manage their personal finances and feel a greater sense of stability within the relative chaos. This is a key trust-building pillar for morale, confidence, and ultimately, <u>caregiver retention</u>.



On the other hand, delayed or irregular pay periods can lead to financial stress and disengagement, especially in an industry where many caregivers live paycheck to paycheck. Weekly paydays are often their preferred cadence for a steady flow of income, but such a tight turnaround can also put pressure on payroll teams. Biweekly schedules offer a more balanced approach, reducing administrators' workloads while respecting employees' needs for consistent pay.

### 6. Reduce Payroll Errors Through Regular Audits

Though digital systems can greatly reduce errors, they're not infallible. If the underlying information is inaccurate or up-to-date, automation will perpetuate incorrect data. These small discrepancies can become widespread very quickly, leading to underpayment, overpayment, or tax reporting issues.

Routine audits of your payroll data will bring errors like misclassified employees, outdated wage rates, or incorrect overtime calculations to the surface before they become costly problems. Whether it's quarterly or monthly, reviewing this information is non-negotiable to ensure you're working with accurate data and remaining compliant.

# 7. Integrate Payroll With HR & Benefits Systems

Integrating payroll with HR tools creates a seamless data flow between different departments. When these systems communicate instead of keeping data in disparate silos, payroll calculations can instantly reflect updates to caregiver hours, time-off requests, and more. Integrations also eliminate the need for duplicate data entry, reducing the likelihood of an error during transcription.

# Streamline Caregiver Payroll With AxisCare

With AxisCare, home care agencies can link payroll to HR, scheduling, billing, and every other operational touchpoint. It's the best way to deliver faster, more accurate payment information that aligns with all applicable compliance requirements.

Request a free demo with our team to learn more about how we can help you manage complex payroll processes with ease!

